

## **QUALITY, ENVIROMENTAL & ENERGY MANAGEMENT POLICY**

### **According to ISO 9001:2015 and ISO 14001:2015**

The Management of ERGON S.A. as integral part of the business and strategic policy constantly focuses on manufacturing, trading, stockholding and sales of top-quality products, in full compliance to all technical, price and delivery time requirements imposed by the market, constantly ensuring the satisfaction of all parties involved, in conjunction with the on-call approach to solve any technical/ commercial pre-sales/ sales/ after-sales query that might arise.

By providing a safe workplace and continuously promoting occupational health and safety for employees, partners, including customers, suppliers, contractors, subcontractors, business associates and visitors.

By responsible operation of the facilities and providing environmentally friendly solutions, which are protecting the environment and reducing environmental impacts, “at least” in full compliance with the local legislation and following all the global developments to cope with the climate change.

By securing all the IT infrastructures and the information of the organization related to the Operational experience, the clients, suppliers, subcontractors, and employees’ information.

In the frame of constant improvement, ERGON S.A. has designed, established, and maintains an integrated quality, environmental, carbon, energy, and occupational health & safety management system. The Company’s integrated management system is established in compliance with the requirements of international standards ISO 9001:2015 & ISO 14001:2015.

The Management of ERGON S.A. is committed to:

Provide reliable “State of the Art” products according to makers’ standards and specifications.

Following Eco-friendly, Energy-efficient manufacturing procedures, that cause the least environmental & biodiversity impact, while preventing work-related injuries and illnesses.

Continual energy performance improvements implementing Environmental strategy establishing and adhering to mechanisms for monitoring environmental aspects and risks, in complete compliance to Greek legislation regarding Quality, Environmental protection, Occupational health & safety and all standards, instructions, procedures, specifications for product manufacturing, as well as requirements related to the company’s energy consumption and efficiency, by effectively identify and reduce the carbon footprint from direct and indirect operations of the Company and its products.

Evaluate all infrastructure investments, new production procedures and industry-standard initiatives focused on reducing the carbon footprint contribution by responsible, efficient and cost-effective energy consumption. By investing in development, research, and

innovation in order to continuously improve Quality and economic competitiveness of ERGON's products, while promoting Environmental protection and the health & safety of our employees and partners.

Provision of high-level training and availability of all necessary resources to our staff and partners, according to their role and area of influence, aiming to continuously upgrade their professional competence required for their job position and support among others Health and Safety knowledge and skills development through recognizing the importance of people's attitudes and behaviors on Health and Safety. By supporting, promoting active consultation & participation, and engaging all human resources and involved parties by submitting proposals in order to achieve continual improvement of ERGON's performance in matters related to quality, environment & energy and occupational health & safety and integrating Safety as a key element in all management process and corporate culture, in complete equity among sexes, cultures, religions, sexual orientations etc.

Setting systematic and periodic monitoring of measurable targets of continuous improvement for Quality, Environmental footprint, Waste & water management, and Occupational health & safety which shall effectively contribute to the achievement of all objectives set out.

Monitoring, evaluation, and control of the entire supply chain, aiming sustainable growth through the adoption of actions directly related guidelines to always support purchase energy-efficient and environmentally friendly products and services, as well as the maximum use of secondary raw materials in order to contribute to a circular economy and to minimize the carbon footprint of the products.

Reduce the natural resources consumption, energy consumption, carbon and noise emissions, waste and all harmful factors generated by ERGON's activities by adopting the appropriate best technical solutions, thus contributing to environmental protection, energy saving and sustainable growth in general.

Recognize that water is a precious resource which must be conserved, and aquatic life must be protected. ERGON SA make efficient use of water in their operations and increase efforts to reduce water consumption and increase water reuse.

Exclusively collaborates with appropriately licensed companies for the management of generated waste by prioritizing compatible methods with the principles of circular economy as well as optimizing processes and developing new technologies to reduce the generation of waste.

Transparent, timely reporting and thorough investigation of all quality, health & safety, and environmental & energy related incidents to accurately identify, follow the designated procedure for incident response and consistently apply appropriate corrective and preventive measures to prevent the reoccurrence of incidents.

Prevent all undesirable situations, eliminate hazards, and reduce the risks through identifying, evaluating and regularly updating operational processes' Health & Safety risks & opportunities and by adopting safe technologies, practices, and procedures for the prevention of emergencies and accidents which could pose a threat to the environment (i.e.,

environmental protection for the storage of hazardous substances) and the health & safety of employees and parties involved.

Satisfy our staff to maximize their performance and ensure compliance with current legislative and regulatory requirements, which govern all the activities of ERGON.

There is absolute commitment in the provision of information availability and necessary recourses for the achievement of all aforementioned objectives.

The policy of Integrated Management System is well-communicated and must be respected by all employees, external partners and interested parties, as it constitutes a long-term cooperation condition, whilst all the external business partners are encouraged to adopt Quality & environmental principles.

The implementation of the Integrated Management System is assigned to ERGON's Management Systems Manager and Executives.

The suitability of the Integrated systems is periodically audited, Management Reviews are conducted and are available to all parties, in digital format.

Managing Director  
Evi Sakka

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